

Onboarding and First Semester Experience Survey Results – Fall 2022

Procedure

This survey was electronically administered to all first time in college (FTIC) students, including first year experience (FYE) students enrolled in INDIS 313, during Fall 2022. This survey was administered toward the end of the term and was available for response collection for five weeks until finals week.

To encourage survey participation from FYE students, FYE instructors encouraged students to complete the survey either in class or at home.

All student respondents were at least 18 years old.

Data Reported

An insufficient number of FTIC students responded to this survey, rendering insufficient data for a comparison of FTIC and FYE students. Thus, results presented in this file are representative only of FYE students.

Results

The response rate to this survey is 26.69% (or 190 of 712 FYE students).

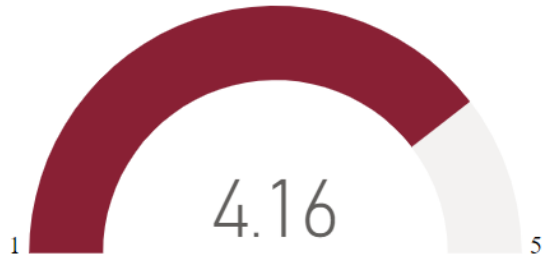
The following pages provide the results of this survey.

(Note: Empty cells shown in the tables in the following pages indicate that $N \leq 10$, and data are redacted in compliance with the CCCCCO's equity reporting guidelines.)

Question 1. Please rate your overall experience during your first semester at Sacramento City College.

Response categories with assigned values: Very Dissatisfied (1); Dissatisfied (2); Neither Satisfied nor Unsatisfied (3); Satisfied (4); Very Satisfied (5)

Average Rating, between very dissatisfied (1) and very satisfied (5)



Race	Average Rating	N	%
Multi-Race	4.00	21	11.05%
Hispanic/Latino	4.07	90	47.37%
African American	4.10		
Asian	4.24	34	17.89%
White	4.29	24	12.63%
Filipino	4.60		
Pacific Islander	4.75		
Native American	5.00		
Unknown	5.00		
Total	4.16	190	100.00%

Response Categories	N	%
Somewhat Satisfied	87	45.79%
Very Satisfied	72	37.89%
Neither satisfied nor unsatisfied	20	10.53%
Total	190	100.00%

Question 2. In thinking about your experience enrolling at Sacramento City College, to what extent would you agree or disagree with the following statements?

Response categories with assigned values: Strongly Disagree (1); Disagree (2); Neither Agree nor Disagree (3); Agree (4); Strongly Agree (5); I don't know/ Not applicable (no value assigned)

Question 2a. I learned about programs and majors at SCC.

Race	Average Rating	N	%
Hispanic/Latino	4.22	90	47.37%
Asian	4.18	34	17.89%
White	4.08	24	12.63%
Multi-Race	4.24	21	11.05%
African American	4.40		
Filipino	4.20		
Native American	5.00		
Pacific Islander	4.00		
Unknown	4.00		
Total	4.21	190	100.00%

Response Categories	N	%
Agree	108	56.84%
Strongly agree	64	33.68%
Neither agree nor disagree	11	5.79%
Total	190	100.00%

Question 2b. I was able to connect with and receive support from a counselor/ success coach.

Race	Average Rating	N	%
Hispanic/Latino	4.22	90	47.37%
Asian	4.21	34	17.89%
White	4.17	24	12.63%
Multi-Race	4.81	21	11.05%
African American	4.00		
Filipino	3.40		
Native American	5.00		
Pacific Islander	4.75		
Unknown	4.00		
Total	4.26	190	100.00%

Response Categories	N	%
Strongly agree	91	47.89%
Agree	71	37.37%
Neither agree nor disagree	16	8.42%
Total	190	100.00%

Question 2c. I received guidance for how to apply for financial aid.

Race	Average Rating	N	%
Hispanic/Latino	3.78	90	47.37%
Asian	3.88	34	17.89%
White	3.26	24	12.63%
Multi-Race	3.81	21	11.05%
African American	4.11		
Filipino	3.60		
Native American	5.00		
Pacific Islander	4.50		
Unknown	4.00		
Total	3.77	190	100.00%

Response Categories	N	%
Agree	71	37.37%
Strongly agree	51	26.84%
Neither agree nor disagree	40	21.05%
Disagree	21	11.05%
Total	190	100.00%

Question 2d. I learned about the classes I need to take next semester.

Race	Average Rating	N	%
Hispanic/Latino	4.10	90	47.37%
Asian	4.09	34	17.89%
White	3.96	24	12.63%
Multi-Race	4.57	21	11.05%
African American	4.22		
Filipino	4.00		
Native American	5.00		
Pacific Islander	4.00		
Unknown	4.00		
Total	4.14	190	100.00%

Response Categories	N	%
Agree	78	41.05%
Strongly agree	77	40.53%
Neither agree nor disagree	16	8.42%
Disagree	13	6.84%
Total	190	100.00%

Question 3. In thinking about your experience during the first semester at Sacramento City College, to what extent would you agree or disagree with the following?

Response categories with assigned values: Strongly Disagree (1); Disagree (2); Neither Agree nor Disagree (3); Agree (4); Strongly Agree (5); I don't know/ Not applicable (no value assigned)

Question 3a. I received clear communication about important dates.

Race	Average Rating	N	%
Hispanic/Latino	4.04	90	47.37%
Asian	4.18	34	17.89%
White	4.04	24	12.63%
Multi-Race	4.10	21	11.05%
African American	4.10		
Filipino	3.60		
Native American	5.00		
Pacific Islander	4.25		
Unknown	4.00		
Total	4.07	190	100.00%

Response Categories	N	%
Agree	113	59.47%
Strongly Agree	50	26.32%
Neither Agree nor Disagree	19	10.00%
Total	190	100.00%

Question 3b. I felt connected to the college.

Race	Average Rating	N	%
Hispanic/Latino	3.54	90	47.37%
Asian	3.62	34	17.89%
White	3.46	24	12.63%
Multi-Race	3.43	21	11.05%
African American	3.44		
Filipino	3.20		
Native American	5.00		
Pacific Islander	4.00		
Unknown	4.00		
Total	3.54	190	100.00%

Response Categories	N	%
Neither Agree nor Disagree	78	41.05%
Agree	58	30.53%
Strongly Agree	33	17.37%
Disagree	18	9.47%
Total	190	100.00%

Question 3c. I felt connected to my classmates.

Race	Average Rating	N	%
Hispanic/Latino	3.20	90	47.37%
Asian	3.44	34	17.89%
White	3.38	24	12.63%
Multi-Race	3.10	21	11.05%
African American	3.11		
Filipino	3.00		
Native American	5.00		
Pacific Islander	4.00		
Unknown	2.00		
Total	3.26	190	100.00%

Response Categories	N	%
Neither Agree nor Disagree	67	35.26%
Agree	57	30.00%
Disagree	35	18.42%
Strongly Agree	22	11.58%
Total	190	100.00%

Question 3d. I felt connected to my instructors.

Race	Average Rating	N	%
Hispanic/Latino	3.73	90	47.37%
Asian	3.79	34	17.89%
White	3.71	24	12.63%
Multi-Race	3.52	21	11.05%
African American	3.78		
Filipino	3.80		
Native American	5.00		
Pacific Islander	4.50		
Unknown	2.00		
Total	3.73	190	100.00%

Response Categories	N	%
Agree	93	48.95%
Neither Agree nor Disagree	46	24.21%
Strongly Agree	32	16.84%
Disagree	15	7.89%
Total	190	100.00%

Question 3e. In at least one of my classes, my professor connected with me (to check how was I doing in their class, to check if I needed help, etc.

Race	Average Rating	N	%
Hispanic/Latino	4.18	90	47.37%
Asian	4.21	34	17.89%
White	4.08	24	12.63%
Multi-Race	4.05	21	11.05%
African American	4.44		
Filipino	3.80		
Native American	5.00		
Pacific Islander	4.75		
Unknown	3.00		
Total	4.17	190	100.00%

Response Categories	N	%
Strongly Agree	81	42.63%
Agree	77	40.53%
Neither Agree nor Disagree	16	8.42%
Disagree	12	6.32%
Total	190	100.00%

Question 3f. I got to know at least one new classmate in my first semester.

Race	Average Rating	N	%
Hispanic/Latino	3.91	90	47.37%
Asian	4.13	34	17.89%
White	3.83	24	12.63%
Multi-Race	3.95	21	11.05%
African American	3.63		
Filipino	4.00		
Native American	5.00		
Pacific Islander	4.00		
Unknown	2.00		
Total	3.93	190	100.00%

Response Categories	N	%
Agree	69	36.32%
Strongly Agree	65	34.21%
Neither Agree nor Disagree	27	14.21%
Disagree	18	9.47%
Total	190	100.00%

Question 3g. I learned about resources available to students (online tutoring, student information technology helpdesk, etc.)

Race	Average Rating	N	%
Hispanic/Latino	4.30	90	47.37%
Asian	4.29	34	17.89%
White	4.29	24	12.63%
Multi-Race	4.38	21	11.05%
African American	4.38		
Filipino	4.20		
Native American	5.00		
Pacific Islander	4.50		
Unknown	4.00		
Total	4.31	190	100.00%

Response Categories	N	%
Agree	86	45.26%
Strongly Agree	82	43.16%
Neither Agree nor Disagree	18	9.47%
Total	190	100.00%

Question 3h. I was provided with information about the types of skills and careers related to different programs or majors.

Race	Average Rating	N	%
Hispanic/Latino	4.07	90	47.37%
Asian	3.97	34	17.89%
White	3.96	24	12.63%
Multi-Race	4.14	21	11.05%
African American	3.75		
Filipino	4.20		
Native American	5.00		
Pacific Islander	4.25		
Unknown	4.00		
Total	4.04	190	100.00%

Response Categories	N	%
Agree	98	51.58%
Strongly Agree	54	28.42%
Neither Agree nor Disagree	26	13.68%
Total	190	100.00%

Question 3i. The first semester provided a good foundation for my experience as a college student.

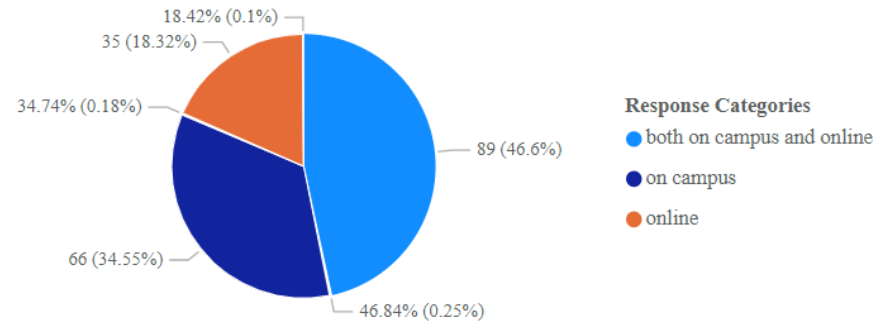
Race	Average Rating	N	%
Hispanic/Latino	3.93	90	47.37%
Asian	4.21	34	17.89%
White	3.87	24	12.63%
Multi-Race	4.14	21	11.05%
African American	3.89		
Filipino	4.00		
Native American	5.00		
Pacific Islander	4.50		
Unknown	4.00		
Total	4.02	190	100.00%

Response Categories	N	%
Agree	89	46.84%
Strongly Agree	57	30.00%
Neither Agree nor Disagree	29	15.26%
Total	190	100.00%

Question 4. Do you prefer classes that are hosted on campus or online?

Response Categories	N	%
<input checked="" type="checkbox"/> both on campus and online	89	46.84%
Hispanic/Latino	36	18.95%
Asian	19	10.00%
White	12	6.32%
<input checked="" type="checkbox"/> on campus	66	34.74%
Hispanic/Latino	35	18.42%
Multi-Race	11	5.79%
<input checked="" type="checkbox"/> online	35	18.42%
Hispanic/Latino	19	10.00%
Total	190	100.00%

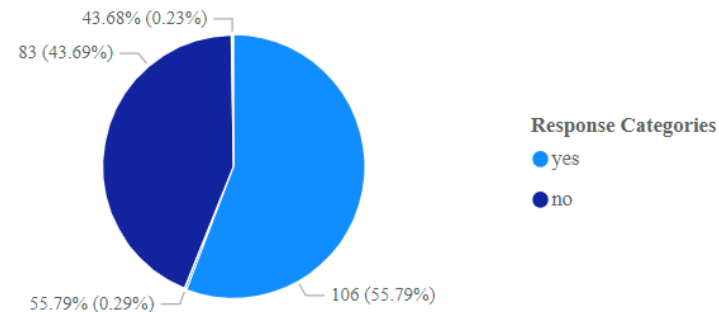
N and % by Response Categories



Question 5. When you take a course online, do you prefer to have scheduled Zoom meeting times?

Response Categories	N	%
<input checked="" type="checkbox"/> yes	106	55.79%
Hispanic/Latino	58	30.53%
Asian	16	8.42%
<input checked="" type="checkbox"/> no	83	43.68%
Hispanic/Latino	32	16.84%
Asian	18	9.47%
Multi-Race	14	7.37%
White	14	7.37%
Total	190	100.00%

N and % by Response Categories



Question 6. Please share anything you would like us to know about your first semester experience at Sacramento City College. (Comment box was provided for respondents.)

Comments from respondents were reviewed. The most frequently noted comments from respondents include the following:

- Respondents report difficulty in securing appointments with counselors.
- Respondents report feeling disconnected with their peers.