

Tutoring Survey – Fall 2019 Survey Results

Compiled by

Planning, Research, and Institutional Effectiveness Office



Sacramento City College

Survey Procedure

SCC tutoring centers/ labs distributed and collected the surveys toward the end of Fall 2019, and results of the survey, as shown in these slides, were analyzed by PRIE. Survey results from all tutoring centers/ labs were combined are presented in this document.

Survey Sample

This survey was administered (via hardcopy) to all students who utilized a tutoring center/ lab at SCC during Fall 2019.

Information shown on this slide provides details about the student population surveyed, including ethnicity, disability status, age group, low-income status, and gender.

Note: Student groups where $N \le 10$ are not shown in this document, per CCCCO equity reporting quidelines.

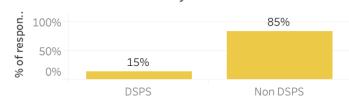
Total number of respondents (all labs/centers combined): 576Total number of respondents (unduplicated for sample characteristics description): 522Groups with N < 10 are masked with an asterisk (*).

Number of responses

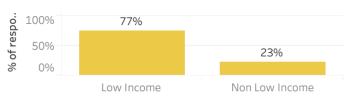
Areas with less than 10 respondents are not shown in list. These include Business & CIS Division Lab, Davis Center, and RISE. There are also a few respondents who did not identify which tutoring area used. All of these are grouped into "Other labs/centers".

Tutoring area (group)	#	%
Advanced Technology Design Lab	21	4%
Business Student Center	14	2%
ESL Lab	105	18%
Learning Skills and Tutoring Center	59	10%
Math Lab	98	17%
Photography	41	7%
Reading & Writing Lab	55	10%
Science and Allied Health Tutoring Center	27	5%
West Sacramento Center	15	3%
Writing Center	120	21%
Other labs/centers	21	4%
Grand Total	576	100%

Disability status

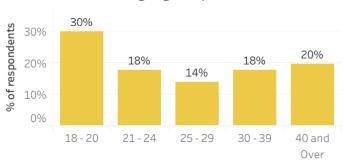


Low income status

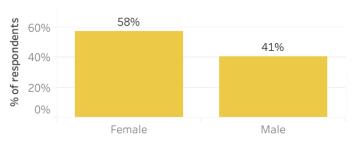


American Ame

Age group



Gender

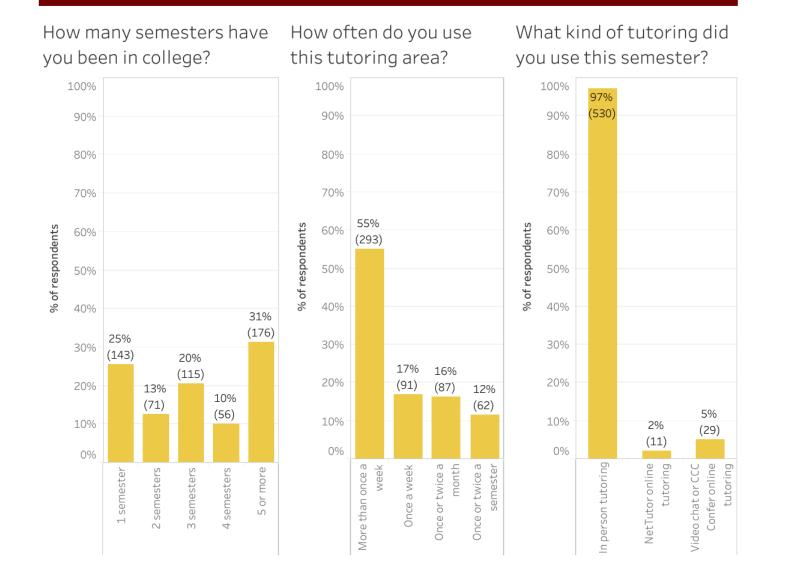


Respondents' time in college & tutoring usage

Number of respondents in brackets ().

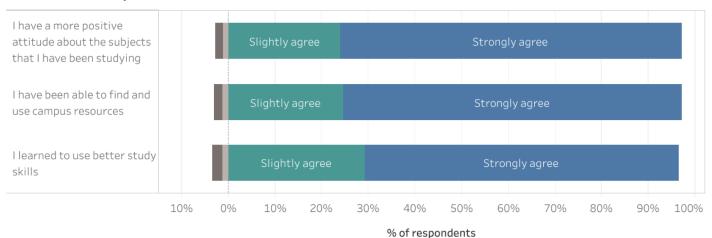
Labs/centers with less than 10 respondents are not shown in list. These include Business & CIS Division Lab, Davis Center, and RISE.

There are also a few respondents who did not identify which lab/center they used. All of these are grouped into "Other".



How does tutoring help? Study skills, campus resources, and student attitude

Because of my work with the tutors,...



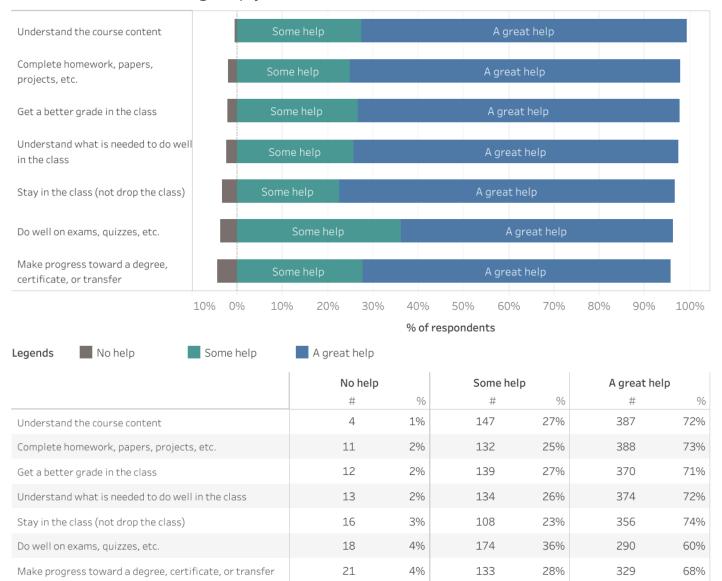
Legends

Legenus				
Slightly dis	agree 🔲 Strong	ly disagree Sli	ghtly agree	Strongly agree

	Strongly disagree		Slightly disa	gree	Slightly ag	gree	Strongly agree		
	#	%	#	%	#	%	#	%	
I have a more positive attitude about the subjects that I have been studying	9	2%	6	1%	124	24%	377	73%	
I have been able to find and use campus resources	8	2%	7	1%	124	25%	366	72%	
I learned to use better study skills	11	2%	6	1%	144	29%	331	67%	

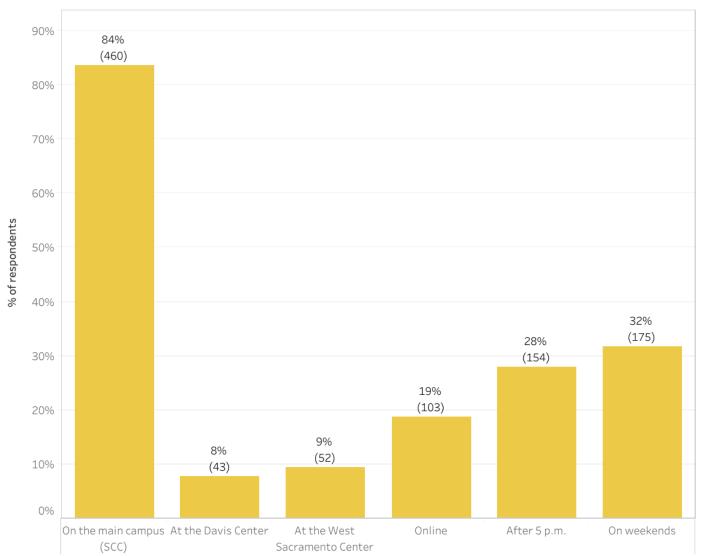
How does tutoring help? Classwork

How much did tutoring help you with...



Tutoring time/place

Is it important to you to have more tutoring at the times and places below?

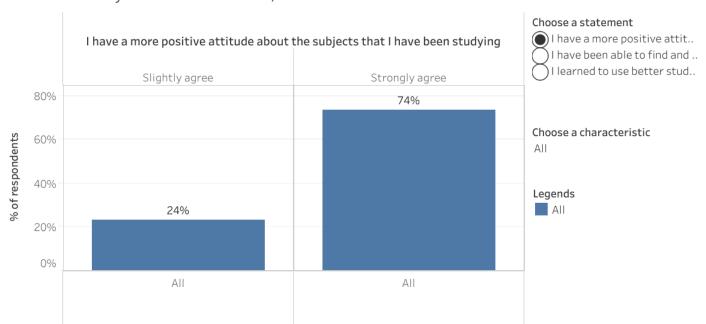


Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...

"Because of my work with tutors... ...I have a more positive attitude about the subjects I have been studying"

not disaggregated by any student characteristic



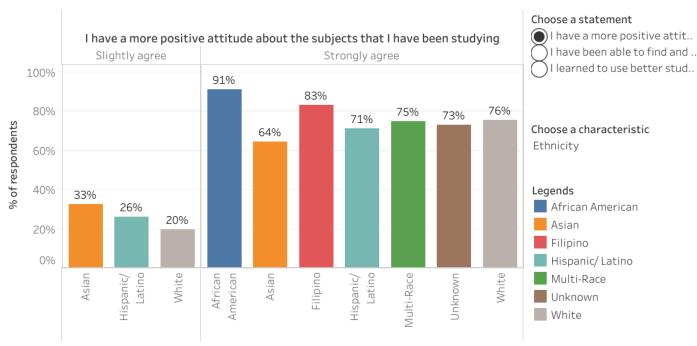
	Strong disagre	-	Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
All	*	*	*	*	118	24%	369	74%	500	100%
Grand Total	*	*	*	*	118	24%	369	74%	500	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...

"Because of my work with tutors... ...I have a more positive attitude about the subjects I have been studying"

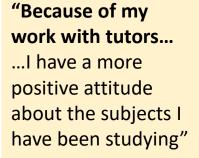
disaggregated by ethnicity



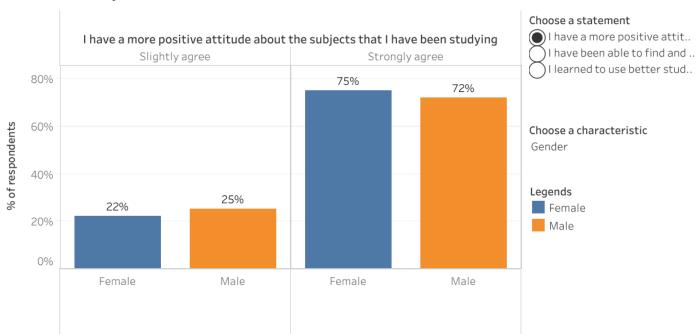
	Strongly disagree		Slightly disagree		Slightly agree				Grand Total	
	#	%	#	%	#	%	#	%	#	%
African American			*	*	*	*	63	91%	69	100%
Asian	*	*	*	*	52	33%	103	64%	160	100%
Filipino					*	*	10	83%	12	100%
Hispanic/Latino	*	*	*	*	30	26%	82	71%	115	100%
Multi-Race					*	*	18	75%	24	100%
Native American							*	*	*	*
Other Non-White							*	*	*	*
Pacific Islander							*	*	*	*
Unknown					*	*	11	73%	15	100%
White	*	*	*	*	19	20%	72	76%	95	100%
Grand Total	*	*	*	*	118	24%	369	74%	500	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...



disaggregated by gender



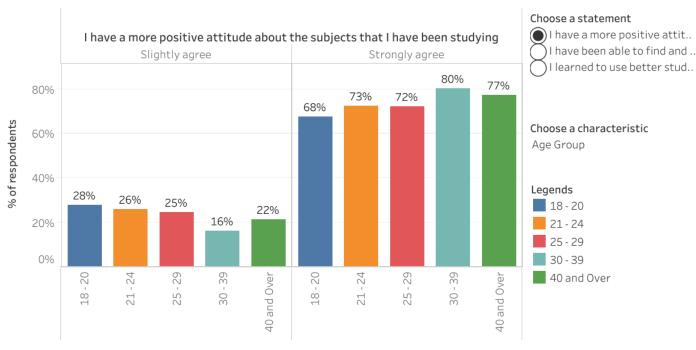
	Strong disagre	-	Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Female	*	*	*	*	65	22%	219	75%	291	100%
Male	*	*	*	*	52	25%	147	72%	204	100%
U	*	*			*	*	*	*	*	*
Grand Total	*	*	*	*	118	24%	369	74%	500	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...

"Because of my work with tutors... ...I have a more positive attitude about the subjects I have been studying"

disaggregated by age group



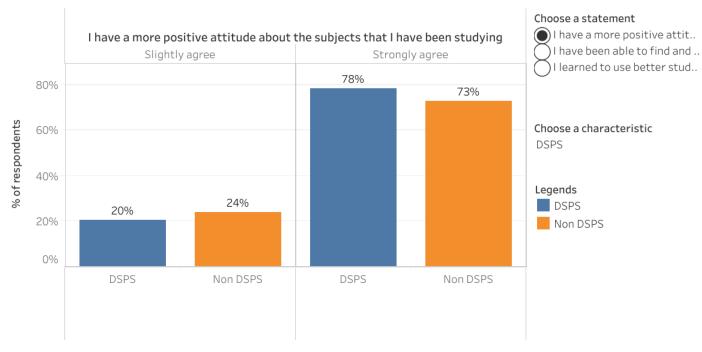
	Strongly disagree		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
18 - 20	*	*	*	*	39	28%	94	68%	139	100%
21 - 24			*	*	24	26%	67	73%	92	100%
25 - 29	*	*			17	25%	50	72%	69	100%
30 - 39	*	*	*	*	15	16%	74	80%	92	100%
40 and Over	*	*			23	22%	82	77%	106	100%
Grand Total	*	*	*	*	118	24%	369	74%	500	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...

"Because of my work with tutors... ...I have a more positive attitude about the subjects I have been studying"

disaggregated by disability status



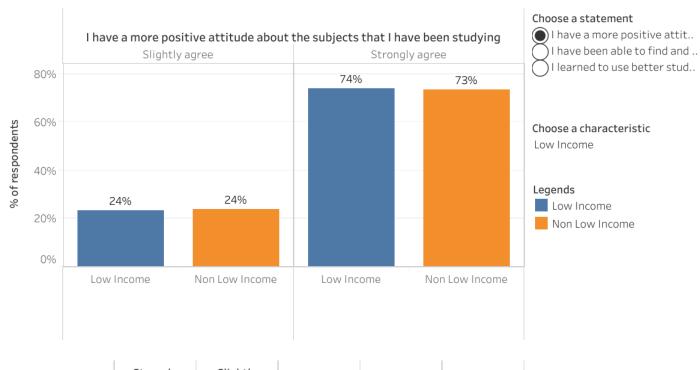
	Strong disagr		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
DSPS			*	*	17	20%	65	78%	83	100%
Non DSPS	*	*	*	*	101	24%	304	73%	417	100%
Grand Total	*	*	*	*	118	24%	369	74%	500	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...

"Because of my work with tutors... ...I have a more positive attitude about the subjects I have been studying"

disaggregated by low-income status



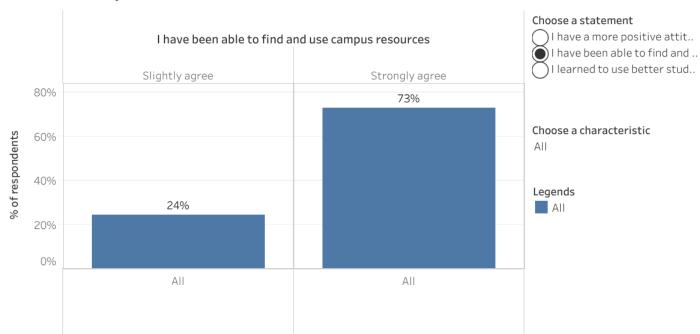
	Strong disagre	-	Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Low Income	*	*	*	*	91	24%	286	74%	387	100%
Non Low Income	*	*	*	*	27	24%	83	73%	113	100%
Grand Total	*	*	*	*	118	24%	369	74%	500	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...



not disaggregated by any student characteristic



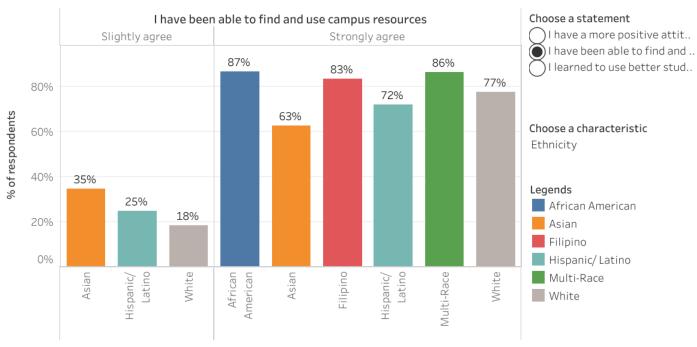
	Strong disagre	-	Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
All	*	*	*	*	119	24%	356	73%	488	100%
Grand Total	*	*	*	*	119	24%	356	73%	488	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...

"Because of my work with tutors... ...I have been able to find campus resources"

disaggregated by ethnicity



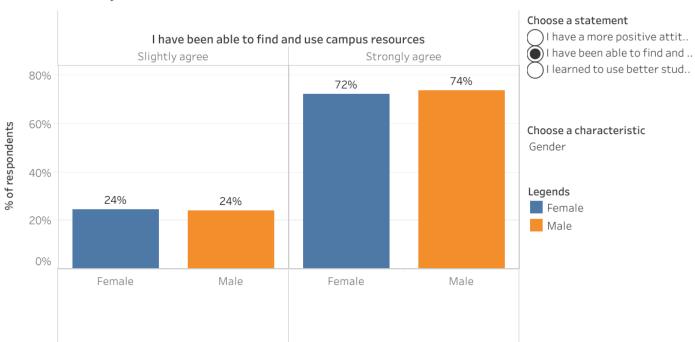
	Strong disagre	-	Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
African American			*	*	*	*	59	87%	68	100%
Asian	*	*	*	*	53	35%	96	63%	153	100%
Filipino					*	*	10	83%	12	100%
Hispanic/Latino	*	*	*	*	29	25%	84	72%	117	100%
Multi-Race					*	*	19	86%	22	100%
Native American							*	*	*	*
Pacific Islander							*	*	*	*
Unknown					*	*	*	*	15	100%
White	*	*	*	*	17	18%	72	77%	93	100%
Grand Total	*	*	*	*	119	24%	356	73%	488	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...

"Because of my work with tutors... ...I have been able to find campus resources"

disaggregated by gender



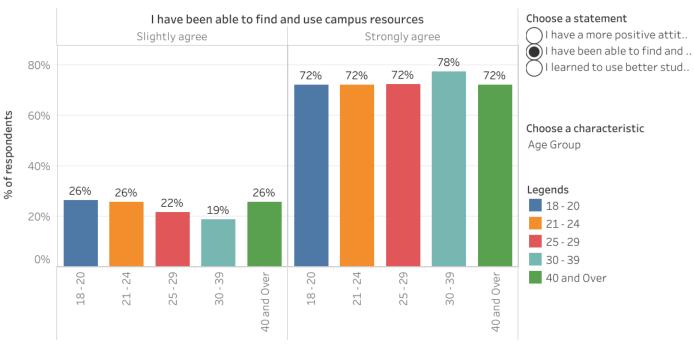
	Strong disagre	-	Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Female	*	*	*	*	69	24%	204	72%	282	100%
Male	*	*	*	*	49	24%	149	74%	202	100%
U					*	*	*	*	*	*
Grand Total	*	*	*	*	119	24%	356	73%	488	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...

"Because of my work with tutors... ...I have been able to find campus resources"

disaggregated by age group



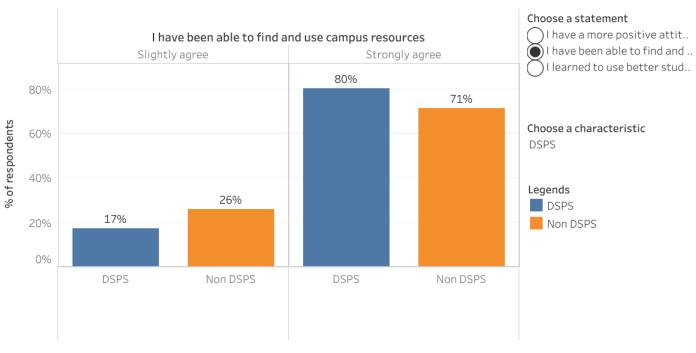
	Strongly disagree		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
18 - 20	*	*	*	*	37	26%	101	72%	140	100%
21 - 24	*	*	*	*	22	26%	62	72%	86	100%
25 - 29	*	*	*	*	15	22%	50	72%	69	100%
30 - 39	*	*	*	*	16	19%	66	78%	85	100%
40 and Over	*	*	*	*	27	26%	76	72%	105	100%
Grand Total	*	*	*	*	119	24%	356	73%	488	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...

"Because of my work with tutors... ...I have been able to find campus resources"

disaggregated by disability status



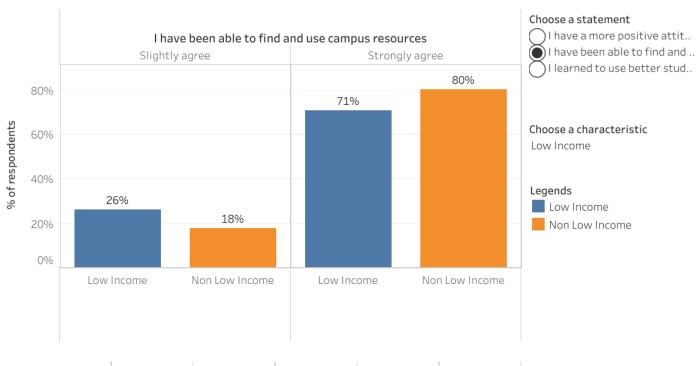
	Strongly disagree		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
DSPS			*	*	14	17%	65	80%	81	100%
Non DSPS	*	*	*	*	105	26%	291	71%	407	100%
Grand Total	*	*	*	*	119	24%	356	73%	488	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...

"Because of my work with tutors... ...I have been able to find campus resources"

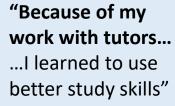
disaggregated by low-income status



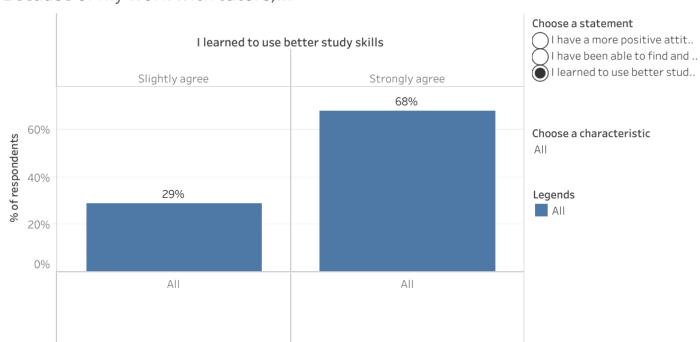
	Strongly disagree		Slightly disagree						Grand Total	
	#	%	#	%	#	%	#	%	#	%
Low Income	*	*	*	*	100	26%	270	71%	381	100%
Non Low Income			*	*	19	18%	86	80%	107	100%
Grand Total	*	*	*	*	119	24%	356	73%	488	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...



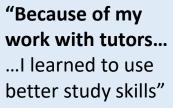
not disaggregated by any student characteristic



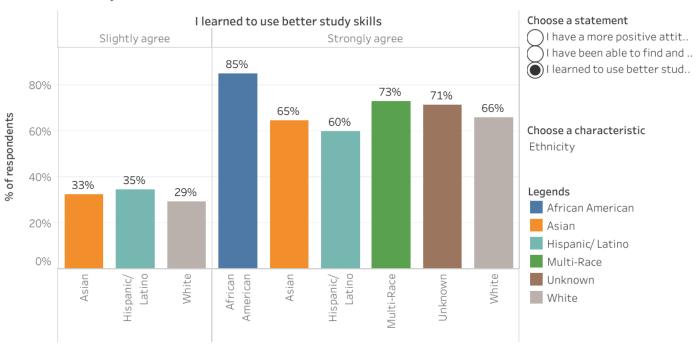
	Strongly disagree		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
All	*	*	*	*	138	29%	324	68%	477	100%
Grand Total	*	*	*	*	138	29%	324	68%	477	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...



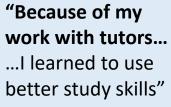
disaggregated by ethnicity



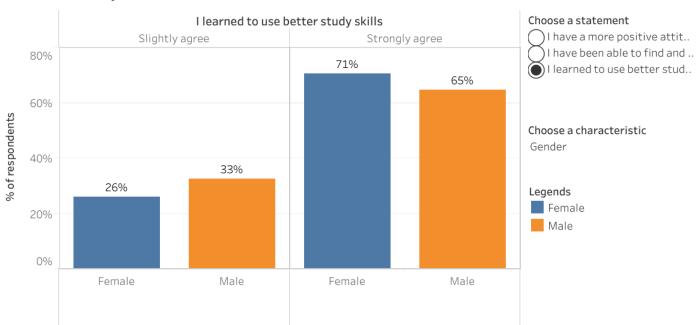
	Strongly disagree		Slightly disagree						Grand Total	
	#	%	#	%	#	%	#	%	#	%
African American	*	*			*	*	57	85%	67	100%
Asian	*	*	*	*	52	33%	103	65%	159	100%
Filipino					*	*	*	*	10	100%
Hispanic/Latino	*	*	*	*	38	35%	66	60%	110	100%
Multi-Race					*	*	16	73%	22	100%
Native American							*	*	*	*
Other Non-White							*	*	*	*
Pacific Islander					*	*	*	*	*	*
Unknown					*	*	10	71%	14	100%
White	*	*	*	*	25	29%	56	66%	85	100%
Grand Total	*	*	*	*	138	29%	324	68%	477	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...



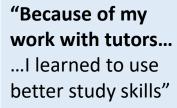
disaggregated by gender



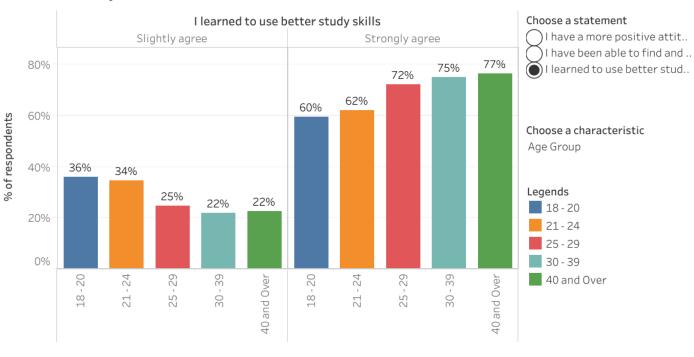
	Strongly disagree		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Female	*	*	*	*	70	26%	190	71%	268	100%
Male	*	*	*	*	66	33%	131	65%	202	100%
U	*	*	*	*	*	*	*	*	*	*
Grand Total	*	*	*	*	138	29%	324	68%	477	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...



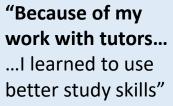
disaggregated by age group



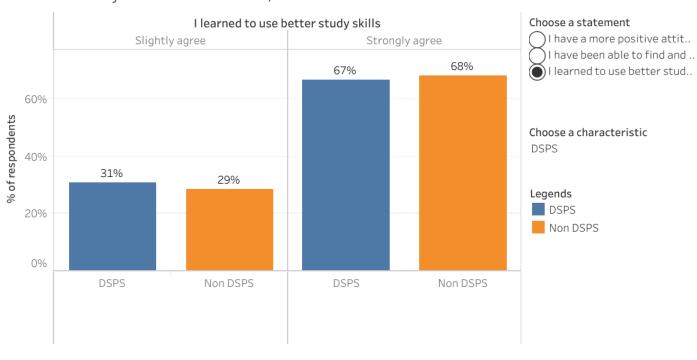
	Strongly disagree		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
18 - 20	*	*	*	*	47	36%	78	60%	131	100%
21 - 24	*	*	*	*	30	34%	54	62%	87	100%
25 - 29	*	*			16	25%	47	72%	65	100%
30 - 39	*	*	*	*	20	22%	69	75%	92	100%
40 and Over	*	*			22	22%	75	77%	98	100%
Grand Total	*	*	*	*	138	29%	324	68%	477	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...



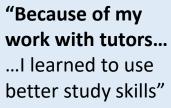
disaggregated by age group



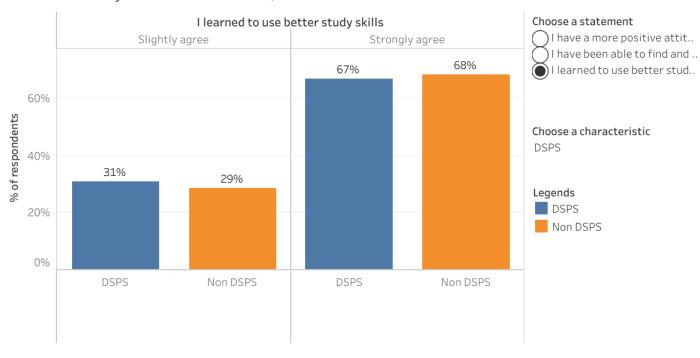
	Strongly disagree		Slightly disagree				Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
DSPS	*	*	*	*	24	31%	52	67%	78	100%
Non DSPS	*	*	*	*	114	29%	272	68%	399	100%
Grand Total	*	*	*	*	138	29%	324	68%	477	100%

Results by Student Characteristics (Question 3) Only showing groups with N≥10

Because of my work with tutors,...



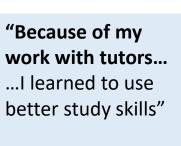
disaggregated by disability status



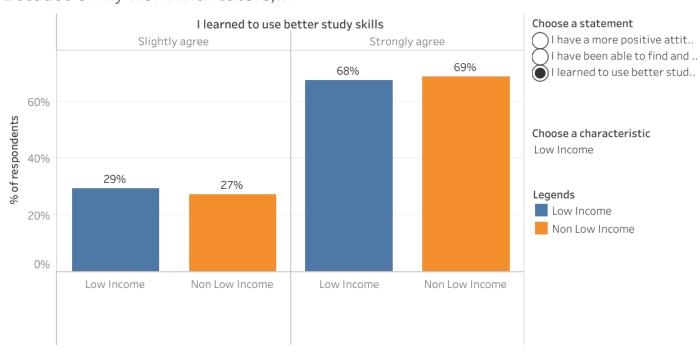
	Strongly disagree		Slightly disagree		Slightly agree		Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
DSPS	*	*	*	*	24	31%	52	67%	78	100%
Non DSPS	*	*	*	*	114	29%	272	68%	399	100%
Grand Total	*	*	*	*	138	29%	324	68%	477	100%

Results by Student Characteristics (Question 3) Only showing groups with N ≥ 10

Because of my work with tutors,...



disaggregated by low-income status



	Strongly disagree		Slightly disagree				Strongly agree		Grand Total	
	#	%	#	%	#	%	#	%	#	%
Low Income	*	*	*	*	110	29%	253	68%	374	100%
Non Low Income	*	*	*	*	28	27%	71	69%	103	100%
Grand Total	*	*	*	*	138	29%	324	68%	477	100%

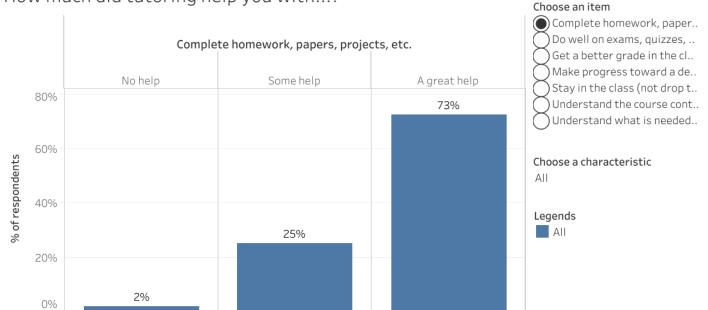
Results by Student Characteristics (Question 4) Only showing groups with N≥10

How much did tutoring help you with...?

ΑII

"How much did tutoring help you with... ...completing homework, papers, projects, etc."

not disaggregated by any student characteristic



ΑII

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting guidelines.

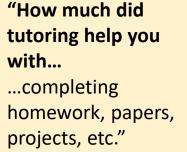
	No help		Some help		A grea	t help	Grand Total	
	#	%	#	%	#	%	#	%
AII	11	2%	129	25%	373	73%	513	100%
Grand Total	11	2%	129	25%	373	73%	513	100%

ΑII

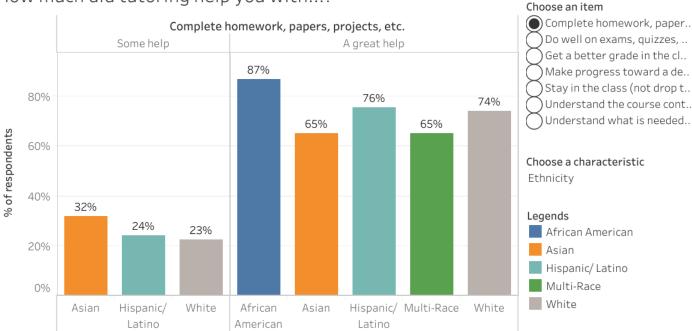
Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

How much did tutoring help you with...?



disaggregated by ethnicity



	No help		Some	e help	A gre	at help	Grand	Total
	#	%	#	%	#	%	#	%
African American	*	*	*	*	60	87%	69	100%
Asian	*	*	53	32%	109	65%	167	100%
Filipino			*	*	*	*	13	100%
Hispanic/Latino			29	24%	91	76%	120	100%
Multi-Race	*	*	*	*	17	65%	26	100%
Native American					*	*	*	*
Pacific Islander					*	*	*	*
Unknown	*	*	*	*	*	*	16	100%
White	*	*	21	23%	69	74%	93	100%
Grand Total	11	2%	129	25%	373	73%	513	100%

Results by Student Characteristics (Question 4)

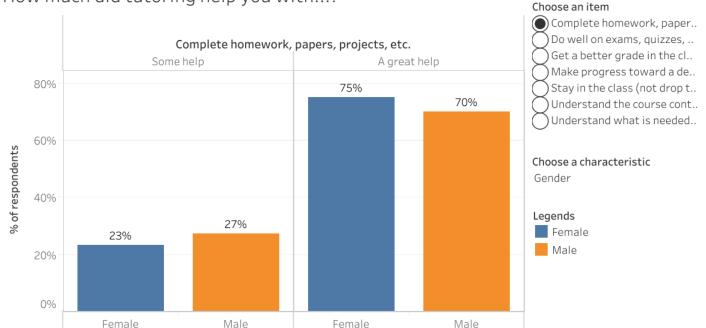
Only showing groups with N \geq 10

"How much did tutoring help you with...

...completing homework, papers, projects, etc."

disaggregated by gender





	No help		Some	help A great help		at help	Grand Total	
	#	%	#	%	#	%	#	%
Female	*	*	70	23%	225	75%	299	100%
Male	*	*	57	27%	146	70%	208	100%
U	*	*	*	*	*	*	*	*
Grand Total	11	2%	129	25%	373	73%	513	100%

Results by Student Characteristics (Question 4)

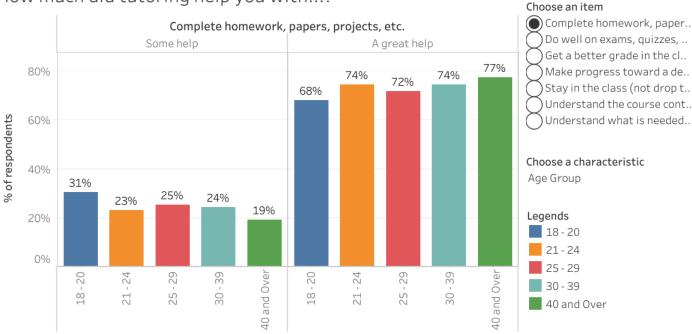
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...completing homework, papers, projects, etc."

disaggregated by age group

How much did tutoring help you with...?

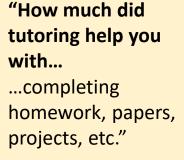


	No help		Some	Some help		A great help		Grand Total	
	#	%	#	%	#	%	#	%	
18 - 20	*	*	44	31%	98	68%	144	100%	
21 - 24	*	*	22	23%	70	74%	94	100%	
25 - 29	*	*	18	25%	51	72%	71	100%	
30 - 39	*	*	22	24%	67	74%	90	100%	
40 and Over	*	*	21	19%	85	77%	110	100%	
Grand Total	11	2%	129	25%	373	73%	513	100%	

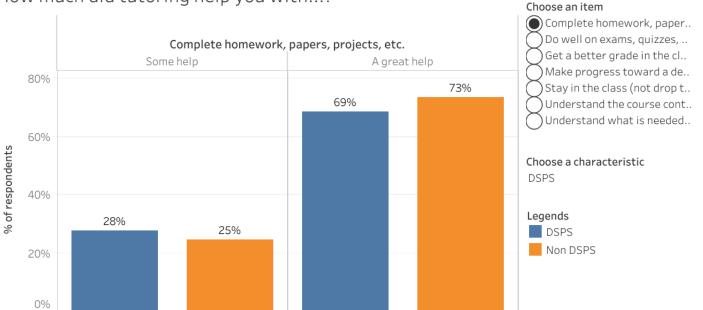
Results by Student Characteristics (Question 4) Only showing groups with N≥10

How much did tutoring help you with...?

DSPS



disaggregated by disability status



DSPS

Non DSPS

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting guidelines.

	No hel	р	Some	help	A grea	t help	Grand	Total
	#	%	#	%	#	%	#	%
DSPS	*	*	23	28%	57	69%	83	100%
Non DSPS	*	*	106	25%	316	73%	430	100%
Grand Total	11	2%	129	25%	373	73%	513	100%

Non DSPS

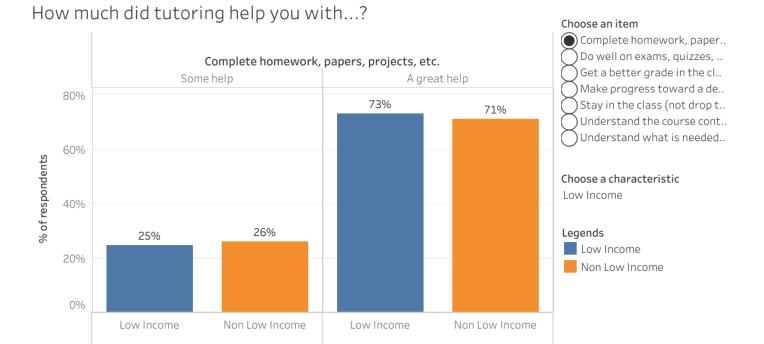
Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...completing homework, papers, projects, etc."

disaggregated by low-income status



	No help		Some	ne help A great help		t help	Grand Total	
	#	%	#	%	#	%	#	%
Low Income	*	*	99	25%	292	73%	399	100%
Non Low Income	*	*	30	26%	81	71%	114	100%
Grand Total	11	2%	129	25%	373	73%	513	100%

Results by Student Characteristics (Question 4) Only showing groups with N≥10

How much did tutoring help you with...?

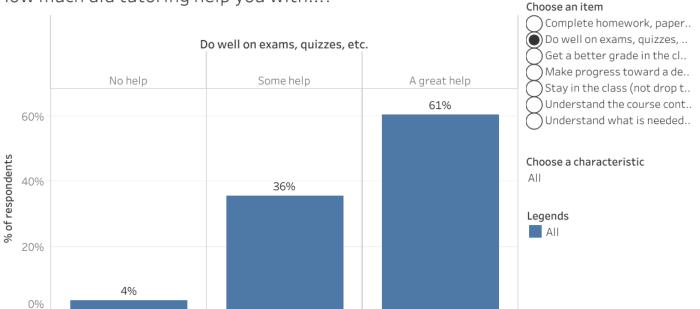
ΑII

with...
...doing well on
exams, quizzes, etc."

"How much did

tutoring help you

not disaggregated by any student characteristic



ΑII

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting guidelines.

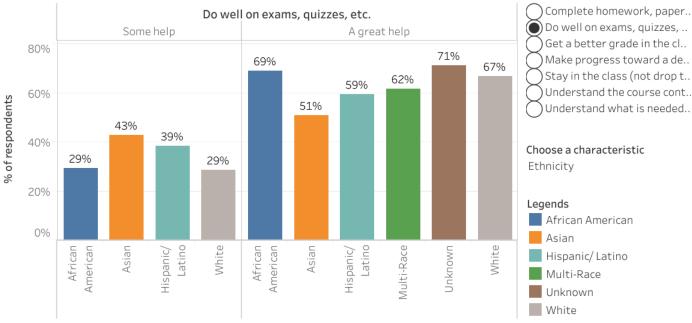
	No help		Some	help	A great help		Grand Total	
	#	%	#	%	#	%	#	%
All	17	4%	166	36%	281	61%	464	100%
Grand Total	17	4%	166	36%	281	61%	464	100%

All

Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

How much did tutoring help you with...?



Choose an item

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting guidelines.

	No help		Some	Some help		A great help		Grand Total	
	#	%	#	%	#	%	#	%	
African American	*	*	19	29%	45	69%	65	100%	
Asian	*	*	64	43%	76	51%	149	100%	
Filipino			*	*	*	*	10	100%	
Hispanic/Latino	*	*	41	39%	63	59%	106	100%	
Multi-Race	*	*	*	*	13	62%	21	100%	
Pacific Islander			*	*	*	*	*	*	
Unknown			*	*	10	71%	14	100%	
White	*	*	26	29%	61	67%	91	100%	
Grand Total	17	4%	166	36%	281	61%	464	100%	

with... ...doing well on exams, quizzes, etc."

disaggregated by ethnicity

"How much did

tutoring help you

Results by Student Characteristics (Question 4)

36%

Male

36%

Female

30%

20%

10%

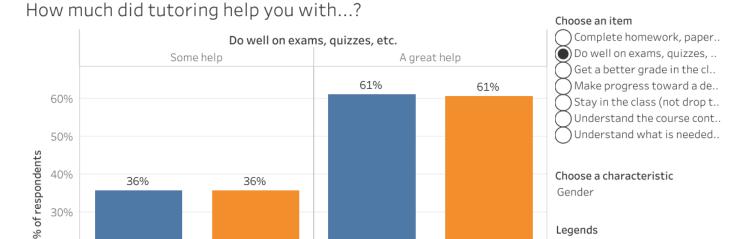
0%

Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...doing well on exams, quizzes, etc."

disaggregated by gender



Female

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting quidelines.

Choose a characteristic

Gender

Legends

Male

Male

Female

	No hel	р	Some	Some help		A great help		Grand Total	
	#	%	#	%	#	%	#	%	
Female	*	*	96	36%	165	61%	270	100%	
Male	*	*	67	36%	114	61%	188	100%	
U	*	*	*	*	*	*	*	*	
Grand Total	17	4%	166	36%	281	61%	464	100%	

Results by Student Characteristics (Question 4)

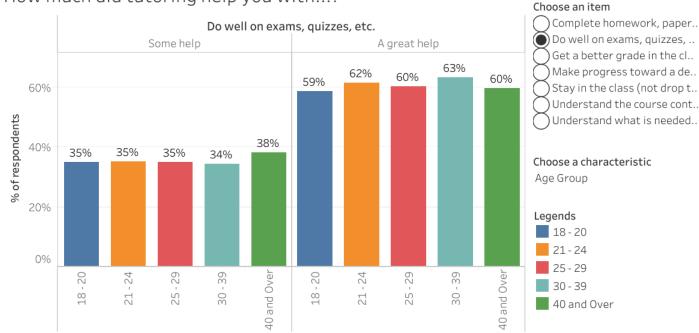
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...doing well on exams, quizzes, etc."

disaggregated by age group





	No h	No help Some help		e help	A grea	at help	Grand Total	
	#	%	#	%	#	%	#	%
18 - 20	*	*	41	35%	69	59%	117	100%
21 - 24	*	*	32	35%	56	62%	91	100%
25 - 29	*	*	22	35%	38	60%	63	100%
30 - 39	*	*	30	34%	55	63%	87	100%
40 and Over	*	*	39	38%	61	60%	102	100%
Grand Total	17	4%	166	36%	281	61%	464	100%

Results by Student Characteristics (Question 4)

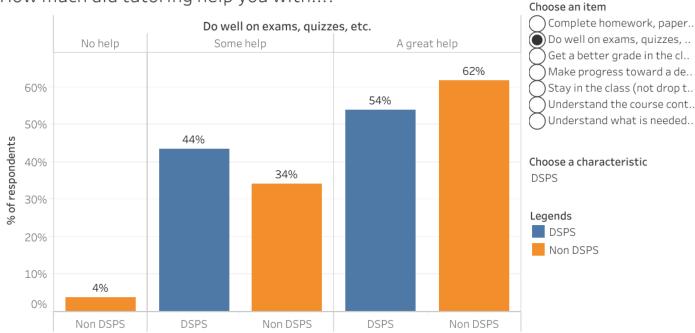
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...doing well on exams, quizzes, etc."

disaggregated by disability status

How much did tutoring help you with...?



	No help		Some	help	p A great help		Grand Total	
	#	%	#	%	#	%	#	%
DSPS	*	*	34	44%	42	54%	78	100%
Non DSPS	15	4%	132	34%	239	62%	386	100%
Grand Total	17	4%	166	36%	281	61%	464	100%

Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

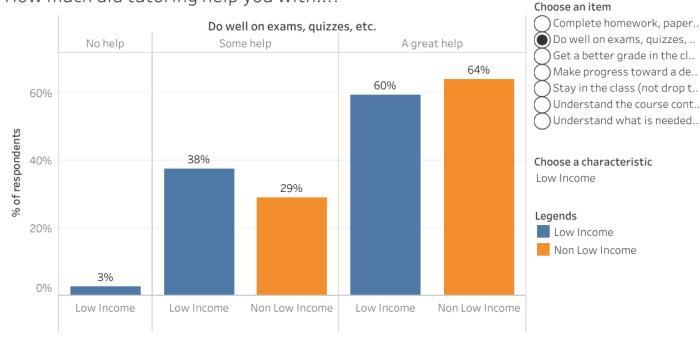
tutoring help you with...

"How much did

...doing well on exams, quizzes, etc."

disaggregated by low-income status

How much did tutoring help you with...?



	No hel	р	Some	help	A grea	t help	Grand	Total
	#	%	#	%	#	%	#	%
Low Income	10	3%	136	38%	215	60%	361	100%
Non Low Income	*	*	30	29%	66	64%	103	100%
Grand Total	17	4%	166	36%	281	61%	464	100%

Results by Student Characteristics (Question 4) Only showing groups with N≥10

"How much did tutoring help you with...

...getting a better grade in the class."

60%

20%

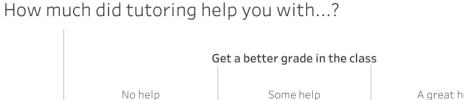
0%

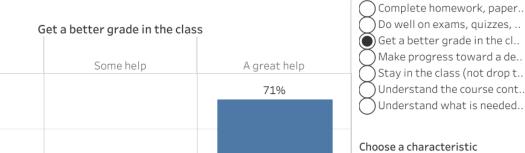
2%

ΑII

% of respondents

Not disaggregated by any student characteristic





ΑII

Legends All

Choose an item

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting guidelines.

	No he	lp	Some	help	A grea	t help	Grand	Total
	#	%	#	%	#	%	#	%
All	11	2%	137	27%	356	71%	504	100%
Grand Total	11	2%	137	27%	356	71%	504	100%

27%

All

Results by Student Characteristics (Question 4)

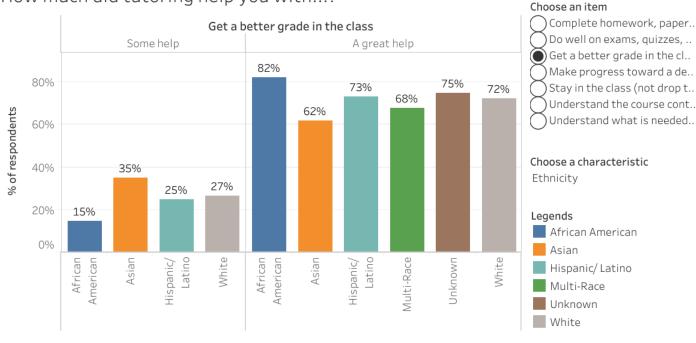
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...getting a better grade in the class."

disaggregated by ethnicity

How much did tutoring help you with...?



	No hel	р	Some	e help	A grea	at help	Grand	Total
	#	%	#	%	#	%	#	%
African American	*	*	10	15%	56	82%	68	100%
Asian	*	*	56	35%	99	62%	160	100%
Filipino			*	*	*	*	11	100%
Hispanic/Latino	*	*	30	25%	88	73%	120	100%
Multi-Race	*	*	*	*	17	68%	25	100%
Native American					*	*	*	*
Other Non-White					*	*	*	*
Pacific Islander			*	*	*	*	*	*
Unknown			*	*	12	75%	16	100%
White	*	*	25	27%	68	72%	94	100%
Grand Total	11	2%	137	27%	356	71%	504	100%

Results by Student Characteristics (Question 4) Only showing groups with N≥10

How much did tutoring help you with...?



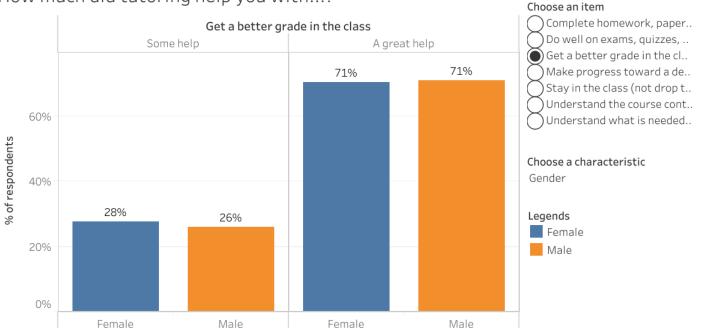
...getting a better grade in the class."

"How much did

with...

tutoring help you

disaggregated by gender



	No hel	р	Some	e help	A grea	at help	Grand Total	
	#	%	#	%	#	%	#	%
Female	*	*	80	28%	204	71%	289	100%
Male	*	*	54	26%	148	71%	208	100%
U			*	*	*	*	*	*
Grand Total	11	2%	137	27%	356	71%	504	100%

Results by Student Characteristics (Question 4)

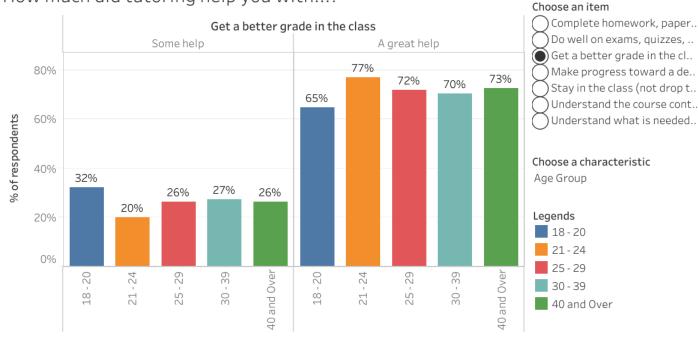
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...getting a better grade in the class."

disaggregated by age group

How much did tutoring help you with...?



	No he	lp	Some	help	A grea	A great help		Total
	#	%	#	%	#	%	#	%
18 - 20	*	*	45	32%	91	65%	140	100%
21 - 24	*	*	19	20%	73	77%	95	100%
25 - 29	*	*	18	26%	49	72%	68	100%
30 - 39	*	*	25	27%	64	70%	91	100%
40 and Over	*	*	28	26%	77	73%	106	100%
Grand Total	11	2%	137	27%	356	71%	504	100%

Results by Student Characteristics (Question 4)

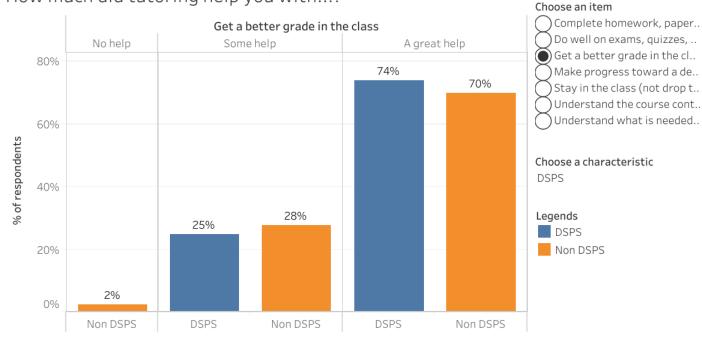
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...getting a better grade in the class."

disaggregated by disability status

How much did tutoring help you with...?



	No hel	р	Some	help	A grea	t help	Grand	Total
	#	%	#	%	#	%	#	%
DSPS	*	*	20	25%	60	74%	81	100%
Non DSPS	10	2%	117	28%	296	70%	423	100%
Grand Total	11	2%	137	27%	356	71%	504	100%

Results by Student Characteristics (Question 4)

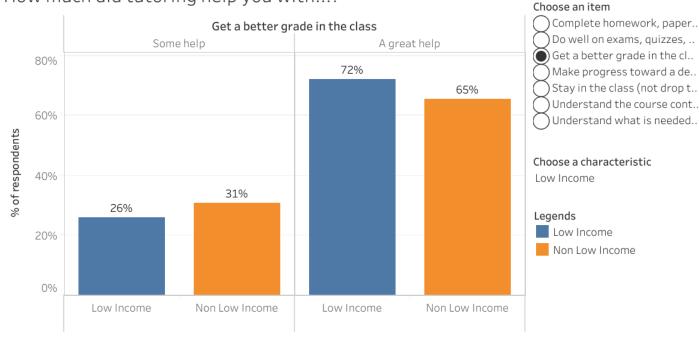
Only showing groups with N ≥ 10

"How much did tutoring help you with...

...getting a better grade in the class."

disaggregated by low-income status

How much did tutoring help you with...?



	No hel	р	Some	e help	A great help		Grand	Total
	#	%	#	%	#	%	#	%
Low Income	*	*	102	26%	282	72%	391	100%
Non Low Income	*	*	35	31%	74	65%	113	100%
Grand Total	11	2%	137	27%	356	71%	504	100%

Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

28%

All

"How much did tutoring help you with...

...making progress toward a degree, certificate, or transfer."

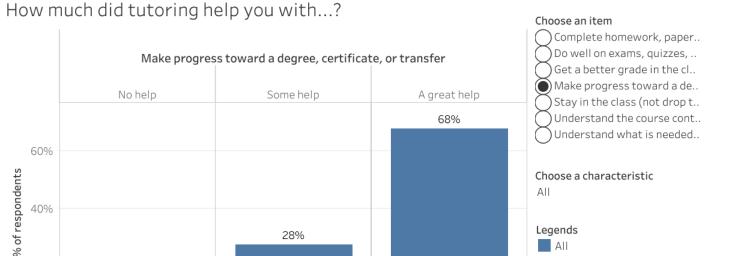
not disaggregated by any student characteristic

20%

0%

5%

ΑII



Legends

All

ΑII

No help Some help A great help **Grand Total** All 21 100% 130 315 68% 466 **Grand Total** 21 130 28% 315 68% 466 100%

Results by Student Characteristics (Question 4)

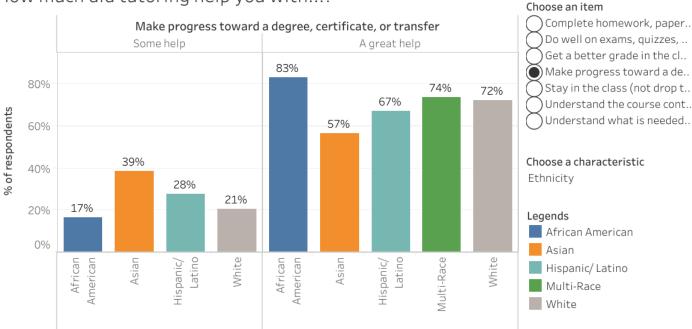
Only showing groups with $N \ge 10$

How much did tutoring help you with...?

"How much did tutoring help you with... ...making progress

toward a degree, certificate, or transfer."

disaggregated by ethnicity

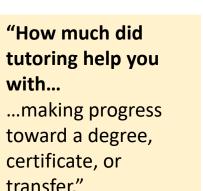


	No hel	p	Some	e help	A gre	at help	Grand	Total
	#	%	#	%	#	%	#	%
African American			11	17%	55	83%	66	100%
Asian	*	*	58	39%	85	57%	150	100%
Filipino			*	*	*	*	11	100%
Hispanic/Latino	*	*	29	28%	70	67%	104	100%
Multi-Race			*	*	17	74%	23	100%
Other Non-White					*	*	*	*
Pacific Islander			*	*	*	*	*	*
Unknown	*	*	*	*	*	*	16	100%
White	*	*	18	21%	63	72%	87	100%
Grand Total	21	5%	130	28%	315	68%	466	100%

Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

How much did tutoring help you with...?



transfer." disaggregated by

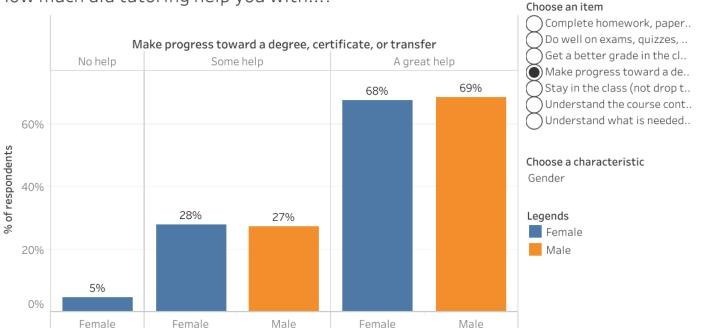
toward a degree,

certificate, or

"How much did

with...

gender



	No he	lp	Some	e help	A grea	at help	Grand	Total
	#	%	#	%	#	%	#	%
Female	12	5%	74	28%	180	68%	266	100%
Male	*	*	53	27%	133	69%	194	100%
U	*	*	*	*	*	*	*	*
Grand Total	21	5%	130	28%	315	68%	466	100%

Results by Student Characteristics (Question 4)

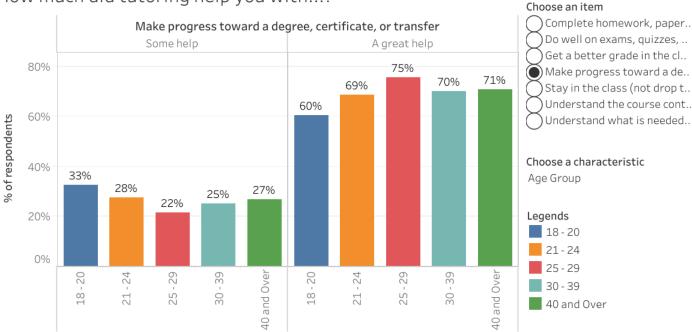
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...making progress toward a degree, certificate, or transfer."

disaggregated by age group





	No he	elp	Some	e help	A grea	at help	Grand	Total
	#	%	#	%	#	%	#	%
18 - 20	*	*	44	33%	81	60%	134	100%
21 - 24	*	*	23	28%	57	69%	83	100%
25 - 29	ής	*	14	22%	49	75%	65	100%
30 - 39	*	*	22	25%	61	70%	87	100%
40 and Over	*	*	25	27%	66	71%	93	100%
Grand Total	21	5%	130	28%	315	68%	466	100%

Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

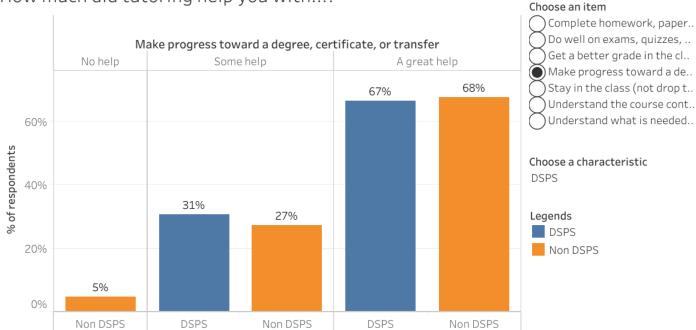
"How much did tutoring help you

...making progress toward a degree, certificate, or transfer."

with...

disaggregated by disability status





	No helj	p	Some	help	A great	help	Grand	Total
	#	%	#	%	#	%	#	%
DSPS	*	*	23	31%	50	67%	75	100%
Non DSPS	19	5%	107	27%	265	68%	391	100%
Grand Total	21	5%	130	28%	315	68%	466	100%

Results by Student Characteristics (Question 4)

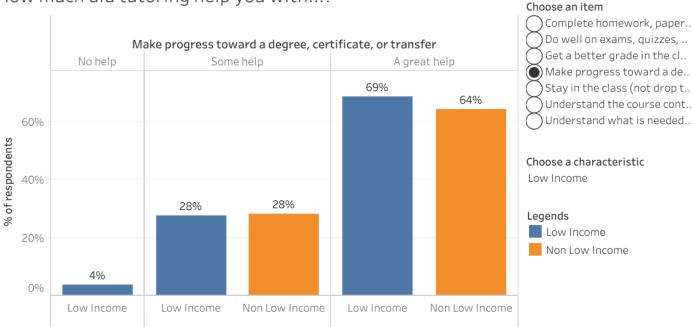
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...making progress toward a degree, certificate, or transfer."

disaggregated by low-income status



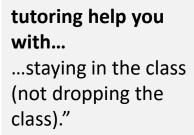


	No hel	р	Some	help	A great	t help	Grand	Total
	#	%	#	%	#	%	#	%
Low Income	13	4%	100	28%	247	69%	360	100%
Non Low Income	*	*	30	28%	68	64%	106	100%
Grand Total	21	5%	130	28%	315	68%	466	100%

Results by Student Characteristics (Question 4) Only showing groups with N≥10

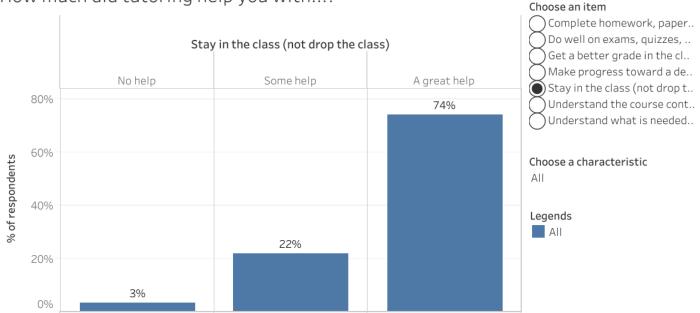
How much did tutoring help you with...?

ΑII



"How much did

not disaggregated by any student characteristic



ΑII

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting guidelines.

	No hel	р	Some	help	A great	help	Grand	Total
	#	%	#	%	#	%	#	%
AII	16	3%	103	22%	345	74%	464	100%
Grand Total	16	3%	103	22%	345	74%	464	100%

All

Results by Student Characteristics (Question 4)

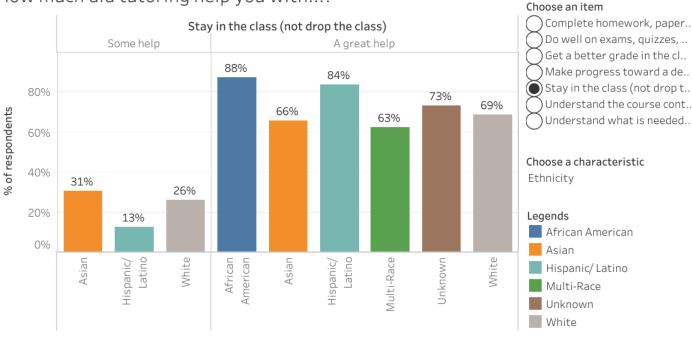
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...staying in the class (not dropping the class)."

disaggregated by ethnicity





	No he	lp	Some	e help	A great help		Grand Total	
	#	%	#	%	#	%	#	%
African American			*	*	56	88%	64	100%
Asian	*	*	47	31%	101	66%	154	100%
Filipino			*	*	*	*	10	100%
Hispanic/Latino	*	*	13	13%	87	84%	104	100%
Multi-Race	*	*	*	*	15	63%	24	100%
Other Non-White					*	*	*	*
Pacific Islander					*	*	*	*
Unknown			*	*	11	73%	15	100%
White	*	*	22	26%	58	69%	84	100%
Grand Total	16	3%	103	22%	345	74%	464	100%

Results by Student Characteristics (Question 4) Only showing groups with N≥10

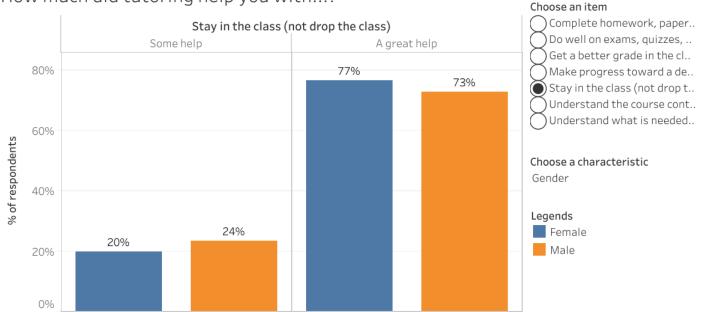
How much did tutoring help you with...?

Female

tutoring help you with...
...staying in the class (not dropping the class)."

"How much did

disaggregated by gender



Female

Male

Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting quidelines.

	No he	lp	Some	e help	A great help		Grand Total	
	#	%	#	%	#	%	#	%
Female	*	*	53	20%	204	77%	266	100%
Male	*	*	45	24%	139	73%	191	100%
U			*	*	*	*	*	*
Grand Total	16	3%	103	22%	345	74%	464	100%

Male

Results by Student Characteristics (Question 4)

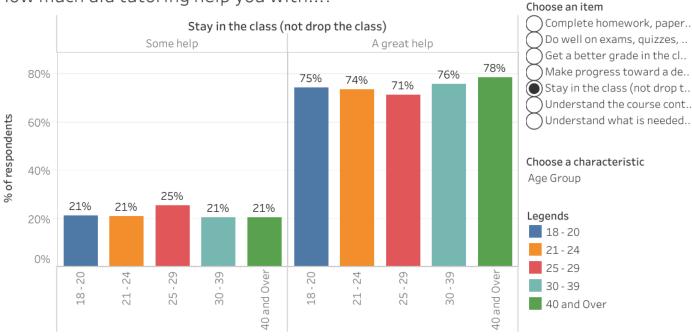
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...staying in the class (not dropping the class)."

disaggregated by age group



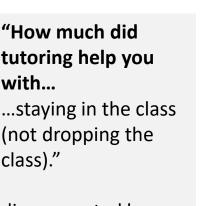


	No h	elp	Some	e help	A grea	at help	Grand	Total
	#	%	#	%	#	%	#	%
18 - 20	*	*	26	21%	91	75%	122	100%
21 - 24	*	*	19	21%	67	74%	91	100%
25 - 29	*	*	16	25%	45	71%	63	100%
30 - 39	*	*	18	21%	66	76%	87	100%
40 and Over	*	*	20	21%	76	78%	97	100%
Grand Total	16	3%	103	22%	345	74%	464	100%

Results by Student Characteristics (Question 4)

Only showing groups with $N \ge 10$

How much did tutoring help you with...?



"How much did

with...

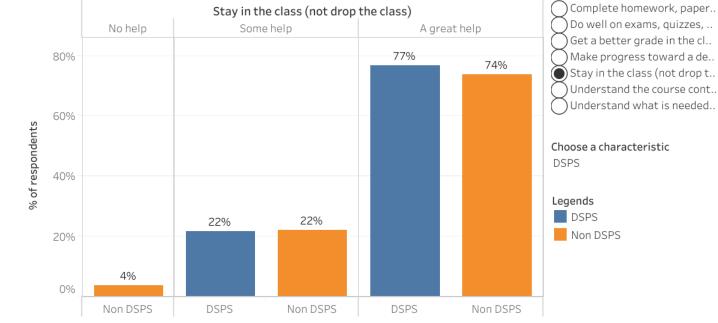
class)."

tutoring help you

(not dropping the

disaggregated by

disability status



Note: Student *groups where N* ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting quidelines.

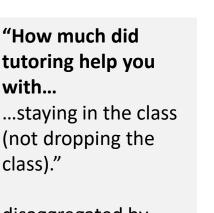
Choose an item

	No hel	р	Some	help	A great	help	Grand	Total
	#	%	#	%	#	%	#	%
DSPS	*	*	17	22%	60	77%	78	100%
Non DSPS	15	4%	86	22%	285	74%	386	100%
Grand Total	16	3%	103	22%	345	74%	464	100%

Results by Student Characteristics (Question 4)

Only showing groups with N ≥ 10

How much did tutoring help you with...?



"How much did

with...

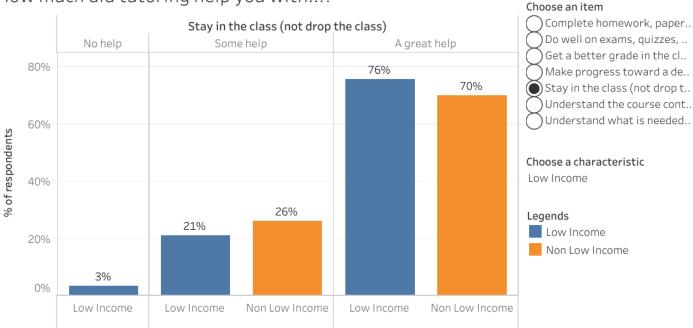
class)."

tutoring help you

(not dropping the

disaggregated by

low-income status



	No hel	р	Some l	help	A great	help	Grand	Total
	#	%	#	%	#	%	#	%
Low Income	12	3%	76	21%	273	76%	361	100%
Non Low Income	*	*	27	26%	72	70%	103	100%
Grand Total	16	3%	103	22%	345	74%	464	100%

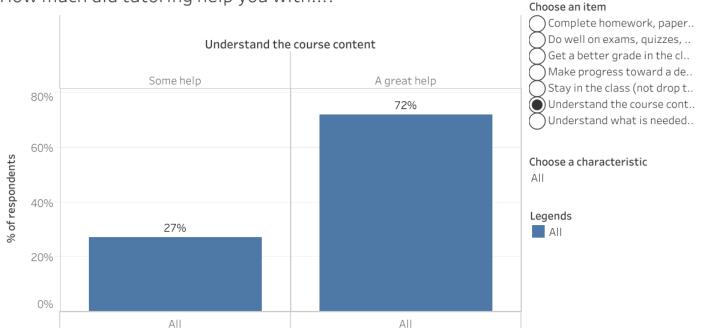
Results by Student Characteristics (Question 4) Only showing groups with $N \ge 10$

How much did tutoring help you with...?

"How much did tutoring help you with... ...understanding the

course content."

not disaggregated by any student characteristic



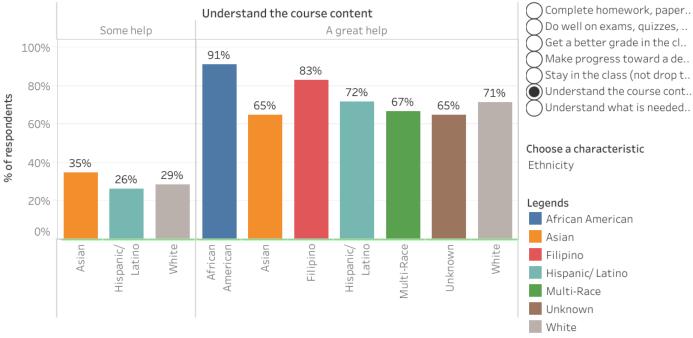
ΑII

	No help		Some	help	A grea	A great help Grand		
	#	%	#	%	#	%	#	%
AII	*	*	142	27%	375	72%	520	100%
Grand Total	*	*	142	27%	375	72%	520	100%

Results by Student Characteristics (Question 4)

Only showing groups with N ≥ 10

How much did tutoring help you with...?



Note: Student groups where N ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting guidelines.

Choose an item

	No help		Some h	nelp	A great	help	Grand	Total
	#	%	#	%	#	%	#	%
African American			*	*	63	91%	69	100%
Asian	*	*	59	35%	110	65%	170	100%
Filipino			*	*	10	83%	12	100%
Hispanic/Latino	*	*	31	26%	85	72%	118	100%
Multi-Race			*	*	16	67%	24	100%
Native American					*	*	*	*
Pacific Islander			*	*	*	*	*	*
Unknown			*	*	11	65%	17	100%
White			29	29%	72	71%	101	100%
Grand Total	*	*	142	27%	375	72%	520	100%

"How much did tutoring help you with...

...understanding the course content."

disaggregated by ethnicity

Results by Student Characteristics (Question 4)

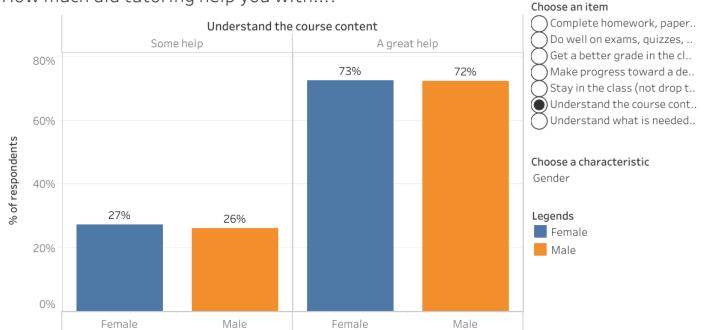
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...understanding the course content."

disaggregated by gender





	No hel	р	Some	e help	A grea	at help	Grand	Total
	#	%	#	%	#	%	#	%
Female			83	27%	220	73%	303	100%
Male	*	*	55	26%	152	72%	210	100%
U			*	*	*	*	*	*
Grand Total	*	*	142	27%	375	72%	520	100%

Results by Student Characteristics (Question 4)

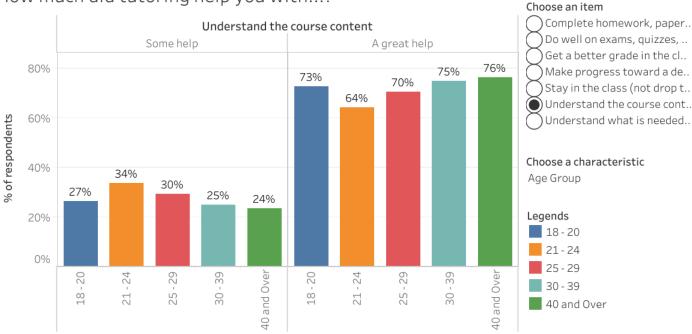
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...understanding the course content."

disaggregated by age group





	No help		No help Some help		A great	A great help		Total
	#	%	#	%	#	%	#	%
18 - 20	*	*	40	27%	109	73%	150	100%
21 - 24	*	*	32	34%	61	64%	95	100%
25 - 29			21	30%	50	70%	71	100%
30 - 39			24	25%	71	75%	95	100%
40 and Over			25	24%	80	76%	105	100%
Grand Total	*	*	142	27%	375	72%	520	100%

Results by Student Characteristics (Question 4)

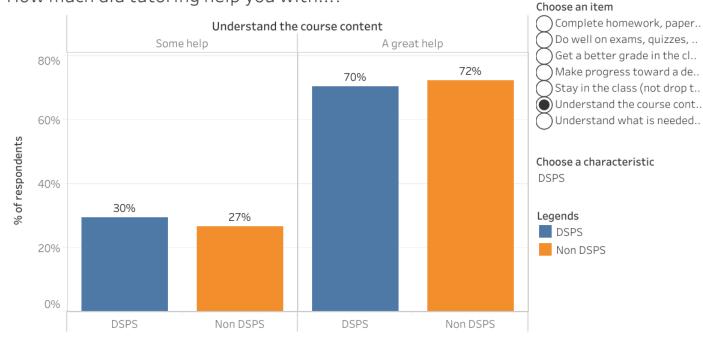
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...understanding the course content."

disaggregated by disability status





	No help	p	Some help		A great help		Grand Total	
	#	%	#	%	#	%	#	%
DSPS			24	30%	57	70%	81	100%
Non DSPS	*	*	118	27%	318	72%	439	100%
Grand Total	*	*	142	27%	375	72%	520	100%

Results by Student Characteristics (Question 4)

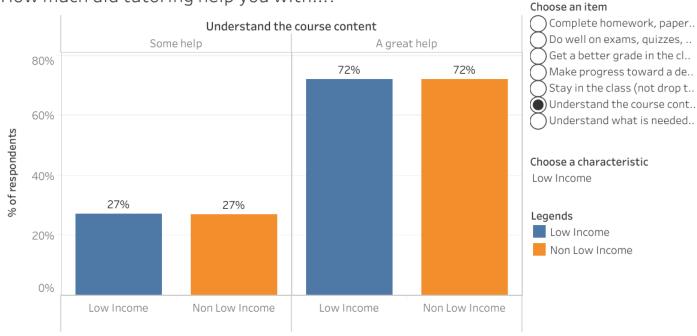
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...understanding the course content."

disaggregated by low-income status



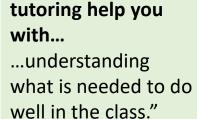


	No help		Some help		A great help		Grand Total	
	#	%	#	%	#	%	#	%
Low Income	*	*	110	27%	290	72%	402	100%
Non Low Income	*	*	32	27%	85	72%	118	100%
Grand Total	*	*	142	27%	375	72%	520	100%

Results by Student Characteristics (Question 4) Only showing groups with $N \ge 10$

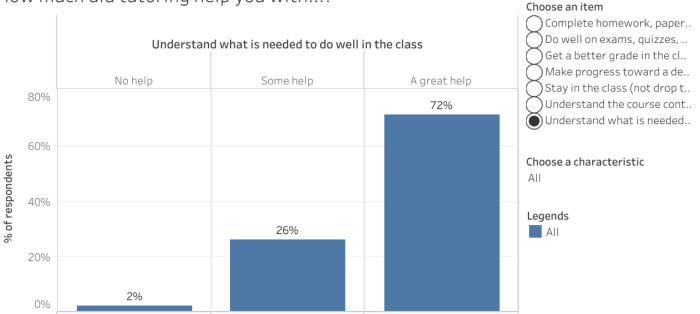
How much did tutoring help you with...?

ΑII



"How much did

not disaggregated by any student characteristic



Note: Student *groups where N* ≤ 10 are suppressed with an asterisk (*), per CCCCO equity reporting quidelines.

	No hel	р	Some	help	A great	: help	Grand	Total
	#	%	#	%	#	%	#	%
AII	12	2%	131	26%	360	72%	503	100%
Grand Total	12	2%	131	26%	360	72%	503	100%

ΑII

Results by Student Characteristics (Question 4)

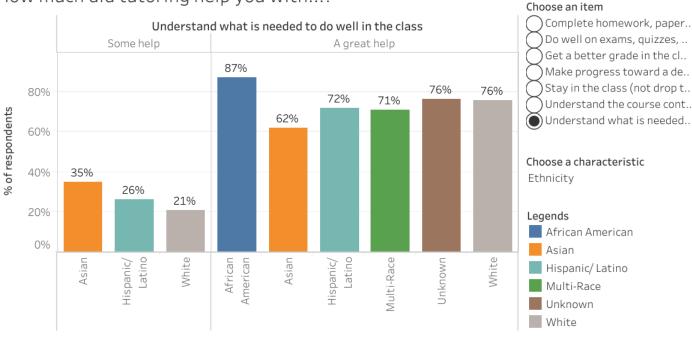
Only showing groups with $N \ge 10$

"How much did tutoring help you with...

...understanding what is needed to do well in the class."

disaggregated by ethnicity





	No he	lp	Some	e help	A grea	at help	Grand	Total
	#	%	#	%	#	%	#	%
African American	*	*	*	*	61	87%	70	100%
Asian	*	*	57	35%	100	62%	162	100%
Filipino			*	*	*	*	13	100%
Hispanic/Latino	*	*	31	26%	84	72%	117	100%
Multi-Race	*	*	*	*	17	71%	24	100%
Native American					*	*	*	*
Pacific Islander			*	*	*	*	*	*
Unknown			*	*	13	76%	17	100%
White	*	*	19	21%	69	76%	91	100%
Grand Total	12	2%	131	26%	360	72%	503	100%

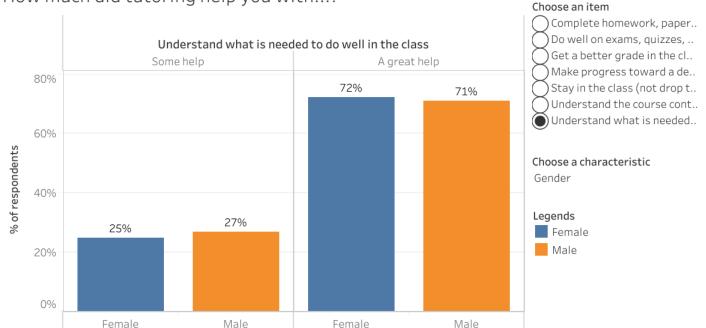
Results by Student Characteristics (Question 4) Only showing groups with N≥10

How much did tutoring help you with...?

"How much did tutoring help you with...

...understanding what is needed to do well in the class."

disaggregated by gender



	No he	lp	Some	e help	A grea	at help	Grand	Total
	#	%	#	%	#	%	#	%
Female	*	*	72	25%	209	72%	289	100%
Male	*	*	56	27%	147	71%	207	100%
U			*	*	*	*	*	*
Grand Total	12	2%	131	26%	360	72%	503	100%

Results by Student Characteristics (Question 4) Only showing groups with N≥10

Understand what is needed to do well in the class

24%

40 and Over

23%

30 - 39

69%

18-20

A great help

72%

69%

21-24

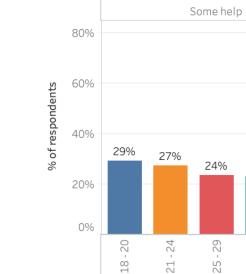
75%

30 - 39

74%

40 and Over

How much did tutoring help you with...?



"How much did

with...

group

tutoring help you

...understanding

well in the class."

what is needed to do

disaggregated by age

Choose an item

Complete homework, paper..

Do well on exams, quizzes, ...

Get a better grade in the cl..

Make progress toward a de..

Stay in the class (not drop t...

Understand the course cont..

Understand what is needed..

Choose a characteristic

Age Group

Legends

18 - 20 21 - 24

25 - 29 30 - 39

40 and Over

	No hel	р	Some	help	A grea	it help	Grand	Total
	#	%	#	%	#	%	#	%
18 - 20	*	*	42	29%	99	69%	143	100%
21 - 24	*	*	26	27%	66	69%	95	100%
25 - 29	*	*	16	24%	49	72%	68	100%
30 - 39	*	*	21	23%	68	75%	91	100%
40 and Over	*	*	25	24%	76	74%	103	100%
Grand Total	12	2%	131	26%	360	72%	503	100%

Results by Student Characteristics (Question 4)

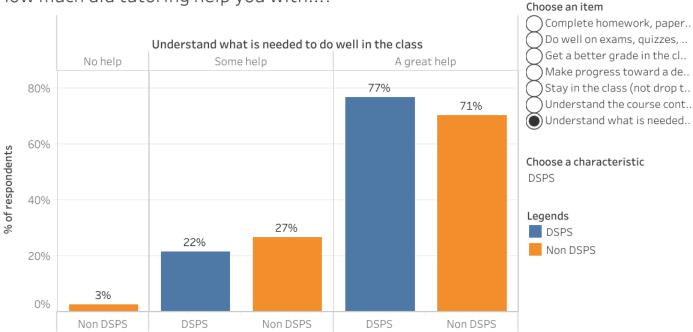
Only showing groups with N \geq 10

"How much did tutoring help you with...

...understanding what is needed to do well in the class."

disaggregated by disability status





	No hel	р	Some	help	A great	t help	Grand	Total
	#	%	#	%	#	%	#	%
DSPS	*	*	17	22%	60	77%	78	100%
Non DSPS	11	3%	114	27%	300	71%	425	100%
Grand Total	12	2%	131	26%	360	72%	503	100%

Results by Student Characteristics (Question 4) Only showing groups with N≥10

How much did tutoring help you with...?

"How much did

with...

tutoring help you

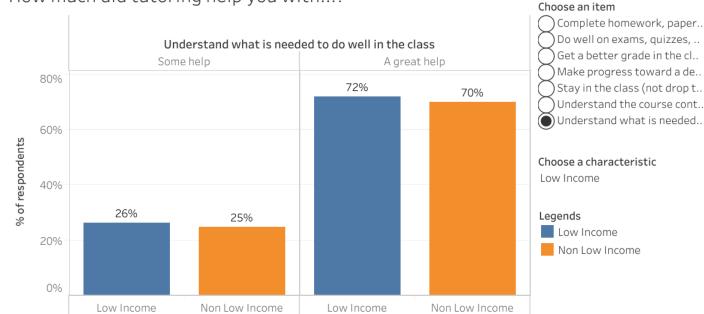
...understanding

well in the class."

disaggregated by

low-income status

what is needed to do



	No hel	р	Some	help	A grea	t help	Grand	Total
	#	%	#	%	#	%	#	%
Low Income	*	*	102	26%	278	72%	386	100%
Non Low Income	*	*	29	25%	82	70%	117	100%
Grand Total	12	2%	131	26%	360	72%	503	100%

Sacramento City College October 2019



Tutoring Survey Fall 2019

You can also scan this QR code to complete the survey online. Or follow this link https://www.surveymonkey.com/r/tutoringsurvey2019

Dea	ar (it.	ıd	ρ	n

The tutoring area would like you to complete this brief survey about the tutoring you received in this lab or center at SCC. Your responses will inform us of your experiences and help make institutional improvements in order to better serve your educational needs at SCC. This survey should take approximately 5 minutes to complete.

We appreciate your honest feedback and thank you for your time and participation.

Please note:

resources.

I have a more positive attitude about the subjects that I have been studying.

- · Your participation is completely voluntary. You do not have to take the survey if you do not want to.
- · You do not need to enter your name on the survey.
- We will not use your name when we share the information from this survey. You will remain anonymous, and any information you share will be reported only in aggregate.
- Your answers will not affect your grade in any course you are taking at SCC.
- · Your answers will not affect your relationship with the tutoring area.
- You may skip any question and may stop taking the survey at any time.

Survey	
nstrument	

STUDENT ID NUMBER: W-						
1. For which tutoring lab or center are yo	ou comp	leting this	s survey? (sel	ect ONE)		
☐ Advanced Technology Design La	b		□ Ph	otography		
□ Business & CIS Computer Lab			□ Re	ading & Writin	g Lab	
☐ Business Student Center			□ RIS	SE		
□ Davis Center			□ Sci	ence and Allie	d Health Tutor	ing Center
☐ ESL Lab			□ Ve	teran's Resour	ce Center	
 Learning Skills and Tutoring Cent 	ter		□ We	est Sacramento	Center	
☐ Math Lab			□ W	riting Center		
□ MESA						
2. How often do you use this tutoring are	ea?					
☐ More than once a week	□ On	ce or twic	e a month			
☐ Once a week	□ On	ce or twic	e a semester			
3. Check one box in each row to indicate	e if you a	gree or di	sagree with t	he statements	below:	
Because of my work with the tutors	s	trongly agree	Slightly agree	Neither (I don't have an opinion)	Slightly disagree	Strongly disagree
I learned to use better study skills.						
I have been able to find and use campus	s					

Please continue on next page!

Sacramento City College October 2019

4. Check one box in each row to indicate if you feel that tutoring is making a difference in the following ways:

Do well on exams, quizzes, etc.		utoring help you	A great help	Some help	No help	Does not apply to me
Do well on exams, quizzes, etc.	Understand the	course content				
Stay in the class (not drop the class)	Complete home	work, papers, projects, etc.				
Make progress toward a degree, certificate, or transfer Understand what is needed to do well in the class Get a better grade in the class . How many semesters have you been in college? 1 2 3 4 5 or more . What kind of tutoring did you use this semester? (select ALL that apply) In person tutoring SCC peer online tutoring NetTutor online tutoring . Is it important to you to have more tutoring at the times and places listed below? (select ALL that apply) On the main campus (SCC) Online At the Davis Center After 5 p.m. At the West Sacramento Center On weekends	Do well on exam	s, quizzes, etc.				
or transfer Understand what is needed to do well in the class Get a better grade in the class . How many semesters have you been in college? 1	Stay in the class	(not drop the class)				
Understand what is needed to do well in the class Get a better grade in the class . How many semesters have you been in college? 1 2 3 4 5 or more . What kind of tutoring did you use this semester? (select ALL that apply) In person tutoring SCC peer online tutoring NetTutor online tutoring . Is it important to you to have more tutoring at the times and places listed below? (select ALL that apply) On the main campus (SCC) Online At the Davis Center After 5 p.m. At the West Sacramento Center On weekends		oward a degree, certificate,				
. How many semesters have you been in college? 1	Understand wha	t is needed to do well in				
1	Get a better grad	de in the class				
1	. How many sem	esters have you been in col	lege?			
□ In person tutoring □ SCC peer online tutoring □ NetTutor online tutoring Is it important to you to have more tutoring at the times and places listed below? (select ALL that apply) □ On the main campus (SCC) □ Online □ At the Davis Center □ After 5 p.m. □ At the West Sacramento Center □ On weekends	•	·		4	5 or more	
Is it important to you to have more tutoring at the times and places listed below? (select ALL that apply) On the main campus (SCC) Online At the Davis Center At the West Sacramento Center On weekends	. What kind of tu	itoring did you use this sem	ester? (select ALL	that apply)		
□ On the main campus (SCC) □ Online □ At the Davis Center □ After 5 p.m. □ At the West Sacramento Center □ On weekends	☐ In person	tutoring	SCC peer online t	tutoring	NetTutor onlin	e tutoring
□ On the main campus (SCC) □ Online □ At the Davis Center □ After 5 p.m. □ At the West Sacramento Center □ On weekends	. Is it important 1	to you to have more tutorin	g at the times and	d places listed be	low? (select ALL	that apply)
☐ At the West Sacramento Center ☐ On weekends	-		_	_	,	
				After F. n. m		
. If you have any other comments, please write below.	☐ At the Da	vis Center		Arter 5 p.m.		
	☐ At the We	est Sacramento Center	[
	☐ At the We	est Sacramento Center	[
	☐ At the We	est Sacramento Center	[
	☐ At the We	est Sacramento Center	[
	☐ At the We	est Sacramento Center	[
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